Instructions on setting up Adaptive Scopes for Retention Policies using SPO Crawled/Managed Properties

# STEP 1: ADDING CUSTOM PROPERTY TO SITE PROPERTY BAG

A custom property is needed in the site property bag for this to work. This allows the property to exist without modification by end users. Run the script Update-SitePropertyBag.ps1to update the sites property bag with your custom attribute key and value.

# STEP 2: MAP THE CRAWLED PROPERTY TO THE MANAGED PROPERTY AT THE SITE COLLECTION LEVEL

The best way to update this in bulk for multiple sites is to map the crawled property (key and value pair set in step one) to the managed property at the site collection level. Adaptive scopes use the refinable string from RefinableString00 – RefinableString99. If the crawled property does not show at the site collection level, you may need to reindex a single site that had the property bag updated prior. Could also wait 72 hours (MAX) prior to reindexing to see if the property was just having a hard time syncing.  
  
To map at the site collection level:

1. Go to the SharePoint Admin center
2. Go to “more features”
3. Open the Search area
4. Go to “manage search schema”
5. Go to “crawled properties”
6. Search for the key that was added in step 1, select it if available
7. Map the managed property to the crawled property near the bottom of the page, commit
8. Check the mapping worked by checking the same area at the site level and the mapping should be updated. May need to give it several hours to synchronize.